

## **Bookmobile Exchange Jan 29 2010 – Notes**

ALA National Bookmobile Day, April 14, 2010 (the Wednesday of National Library Week)

- Promotional items – where to order
- Recognition from Governor (proclamation), legislators, local officials
- Press release
- Information on web: <http://www.ala.org/ala/aboutala/offices/olos/nbdhome.cfm>

Statistics – data that's good to have

- # patrons per stop
- # of stops
- # books on board
- # of circs
- Attendance (entering the Bookmobile)
- Attendance (at programs conducted by Bookmobile personnel at stops)
- # of programs
- How to count daycare attendance – just the adult operator, or all the kids?

Issues for next exchange and for discussion on the listserv:

- Patron requests – how long to hold (when patron does not show up to pick up a hold and bkmb only comes once a month)
- Tips for overdue items
- Stops at low income housing
- Security

Issues discussed 1-29-10

- Policies are needed to protect staff as well as behavior guidelines for patrons. Post on SCSL wiki: Sample Bookmobile procedures (guidelines, etiquette, rules) regarding:
  - Patron behavior
  - Scheduling – how to schedule
  - Parking
  - Use (entry onto the bookmobile)
  - Documenting problems (incident report)
  - Florence has a brochure – collect and make available as PDF on wiki
- Problem patrons – bad attitudes
- Sharing the bookmobile collection vs bkmb "owns its own" materials
- SCLENDS
- Dealing with cutbacks in funding